

Stafford Hall School Parents and Carers Guide To Using ClassCharts

July 2022 Version 1



Getting started with Parent accounts



What is ClassCharts?



Depending on how your school has set up our system, you will be able to use Class Charts to keep track of your child's behaviour, view attendance records, access their weekly timetable, view assigned homework tasks, track scheduled detentions, create wellbeing submissions and view announcements from their school.

If you have more than one child, you can access Class Charts information about your children from a single, centralised parent account.

Class Charts for parents can be accessed via our website, or through our iOS and Android apps.





You should have received a Parent code from your school, which will look similar to the example code shown on the right.

This code is used to set up your Class Charts parent account, which is covered on the next page.







Signing Up For ClassCharts

 Select Sign up from the main page and fill in the form provided. Enter your parent code into the Access code field.

Please note: Your Access Code is not the same as your password. The access code is only needed for the initial sign up.

2. Click on the Sign up button below the form.

3. Confirm the pupil's date of birth when prompted. Click on the Date of Birth field and use the date picker to enter the correct date.

4. A confirmation message will appear, indicating that the sign up process is complete. Verify your email address to continue.

Email address
example@edukey.co.uk

Access code (provided by school)

ABC123

Name
Example parent

Password

Retype password

SIGN UP

Date of birth confirmation

To confirm you are the parent / guardian, please enter your child's date of birth.

06/04/2007

OK CANCEL



3





Logging In To ClassCharts

Once you have signed up to Class Charts, you can log back into your parent account at any time.

LOG IN SIGN UP

 Select Log In from the main page and enter your email address and password into the fields provided. Email address *
Your email address
Password *
Your password

2. Click on the Log in button to begin accessing your Class Charts parent account.

LOG IN

If you would like stay logged in when you close the Class Charts app, tick the checkbox labelled Remember me.



If you have forgotten your password, click on the Forgot your password link. You will be prompted to confirm your email address so that a password reset email can be sent.

Forgot your password? Click here to reset.

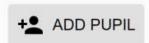




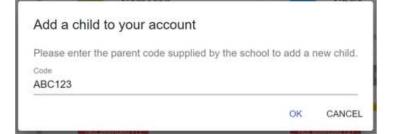
Adding Additional Students

Once you have set up your Class Charts parent account, you can add additional children to the same account. To add another child to your account, please follow the steps below:

1. Click on Add Pupil button in the left hand side navigation menu.



2. Enter the Parent Access Code that was provided to you by your school.



3. Enter your child's date of birth when prompted.



4. A confirmation message will appear and the child will be added to the left hand side navigation menu.

You have successfully added a child.



Account Settings



If you're using the desktop view, you can access the account settings menu through the Settings button in the top right hand corner of the page.

If you're using the mobile app, these options can be accessed through the three lines menu in the top right hand corner.

SETTINGS LOGOUT



The Change password page allows you to enter a new password for your Class Charts parent account.

The new password must be a minimum of 8 characters long, but we also recommend including an uppercase letter, a lowercase letter, a number and a symbol.

X Change password

Current password

New password

Repeat password

The Account details page allows you to change the displayed name on your Class Charts parent account and the email address used to log in and receive notifications.

If you no longer wish to use your Class Charts parent account, click on the Delete Account option to permanently delete it. Should you change your mind, you will need to sign up again using the parent code provided to you by your school.

× Account details

Full name

Example parent

Email address

example@edukey.co.uk

SAVI

DELETE ACCOUNT





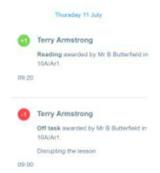


Behaviour

If your school has decided to share behaviour information with parents, you will see the Behaviour tab when viewing pupils from that school.

Selecting this tab will display multiple graphs which represent an overview of your child's achievement and behaviour data within a customisable timeframe.

By default, the displayed date range is 31 days To view a different range of behaviour data, click on the Date button to select from the available presets or create your own custom date range.



Below these graphs you can find a list of behaviour activity relating to your child. These display the behaviour that was awarded, when it was awarded, who awarded the behaviour, the lesson the behaviour was awarded in, and how many points the award is worth.

The level of detail within each behaviour award depends on the settings that your school has enabled.

Adding Behaviour

If your school has decided to allow parents to award behaviour, you will see the Award behaviour tab when viewing pupils from that school.

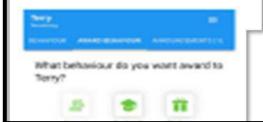
Selecting this tab will display a list of behaviour types that your school has shared with you.



To award a behaviour to your child, click on the behaviour type of your choice. Once you have confirmed your choice, a green banner will appear to inform you that the behaviour has been successfully awarded.

© This been successfully asserted the behavioral

If a behaviour type appears greyed out, it means you have reached the daily limit for awarding that behaviour. The daily limit for each behaviour type is decided by your school.





Using ClassCharts



Homework

If your school has decided to share homework tasks with parents, you will see the Homework tab when viewing pupils from that school.

Selecting this tab will display a list of homework tasks which your child has been assigned to.

To change the date range for displayed homework tasks, click on the Date button to select from the available presets or create your own custom date range.

To display tasks in the order they were set, click on the Issue Date button

To display tasks in the order they are expected to be handed in, click on the Due date button.



To view a homework task in more detail, click on the expand icon in the bottom right hand corner of the homework tile.

A popup will appear that contains the a description of the homework task, the estimated completion time and any links or attachments that may have been included.

To-Do: These are homework tasks that have not been ticked as completed by your child and have not been marked by their teacher.

Completed: These are homework tasks that have been ticked as completed by your child but have not been marked by their teacher.

Late: These are homework tasks that have been handed in past the deadline.

Not submitted: These are homework tasks that were not handed in on time.

Submitted: These are homework tasks that have been handed in on time.







Using ClassCharts

Tracking Homework

As your child is assigned homework tasks, you may want track of how they are progressing for the current week.

The three banners above the homework status categories count the number of homework tasks that are due this week, how many of those tasks your child has completed and how many tasks they still need to complete.

To only see homework tasks that require an attachment submission, tick the checkbox labelled Requires submission.

1 task due this week

0 tasks submitted/completed

1 task remaining this week

Requires submission?

If you are viewing the Homework tab via a desktop or laptop, expanding a homework status category will display a table overview of each homework task for the selected date range.

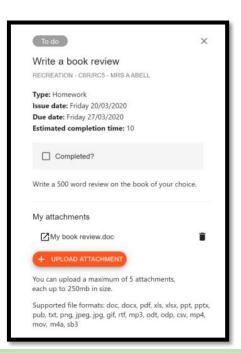


Jploading Documents

For certain homework tasks, your child may be asked to upload their work as an attachment. If your school has allowed it, you will be able to upload homework attachments on your child's behalf.

When viewing a homework task in more detail, you will see the Upload attachment button if your child's teacher is expecting their work to be uploaded.

To submit a homework attachment, click on the Upload attachment button and select the files of your choice. Successfully uploaded files will then appear above the button.







13 July 2022

Dear Parent / Guardian / Carer,

Over the last part of this academic year, we have started to use Class Charts.

Class Charts is an online system which teachers use to track achievement and behaviour throughout the school day. We believe in working closely with parents and guardians. One of the key benefits of using Class Charts is that we can securely share the young persons achievements with you and to keep you up to date in real-time.

Each young person has a unique access code which we will issue to you ready for the new academic year.

Once you have been issued with a code, you will need to create an account and enter the code either through the portal on the school website or directly using the link below:

https://www.classcharts.com/parent/login

Links to the **Android** and **iOS** parent apps are also available from this page and the school website.

If you have more than one young person in the school that you need access for, you can enter the additional codes directly into your created account for each young person.

A quick guide to getting started with Class Charts is included with this letter and will be available on the website, but please do not hesitate to get in touch if you have any other questions.

Yours Sincerely

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